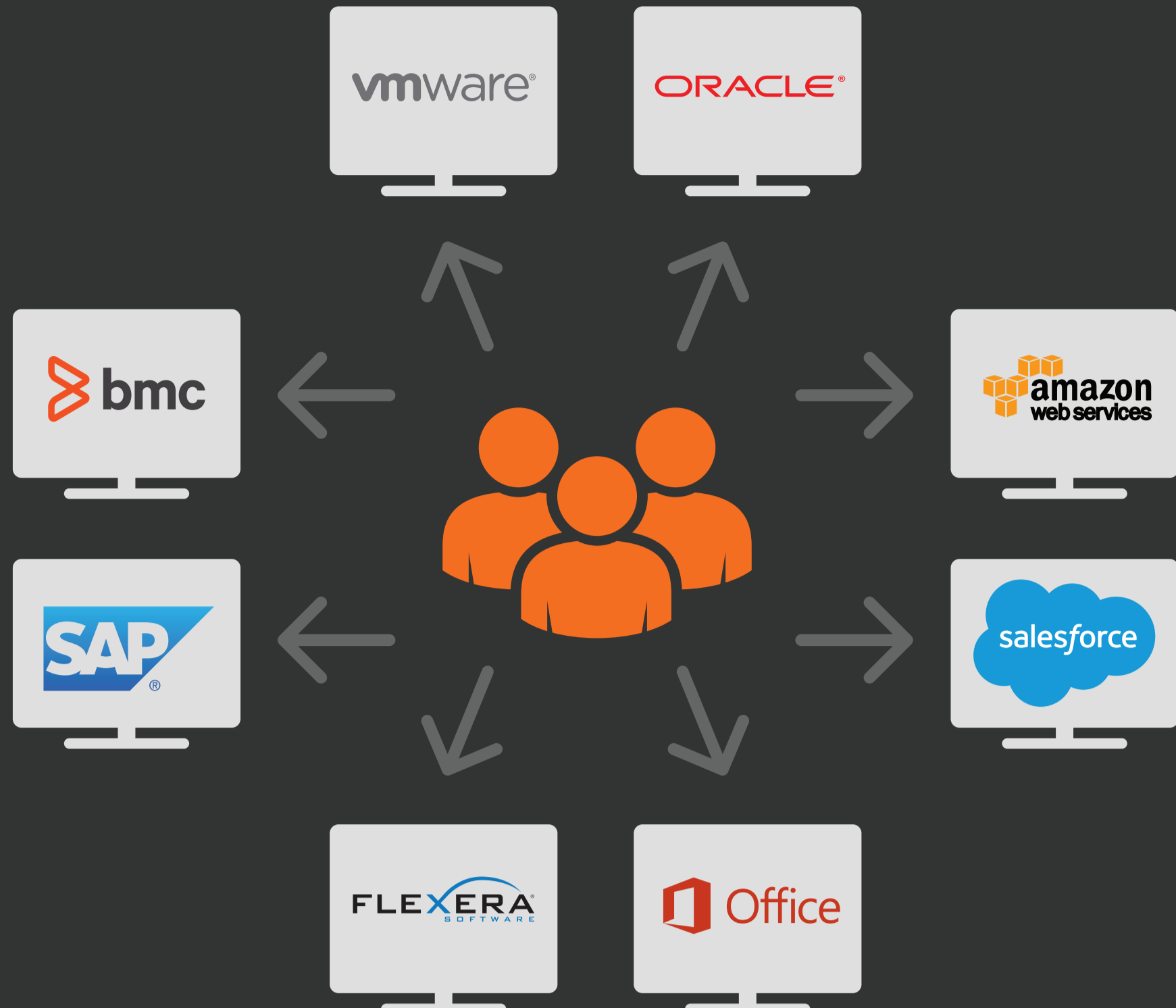


# FACTS ABOUT CATALOG SPRAWL

**49%** of companies have **5** or more catalogs for IT, business and third-party services.



## AVERAGE COMPANY HAS 20 CATALOGS FOR IT AND BUSINESS SERVICES

Internal IT Services 

Internal Business Services 

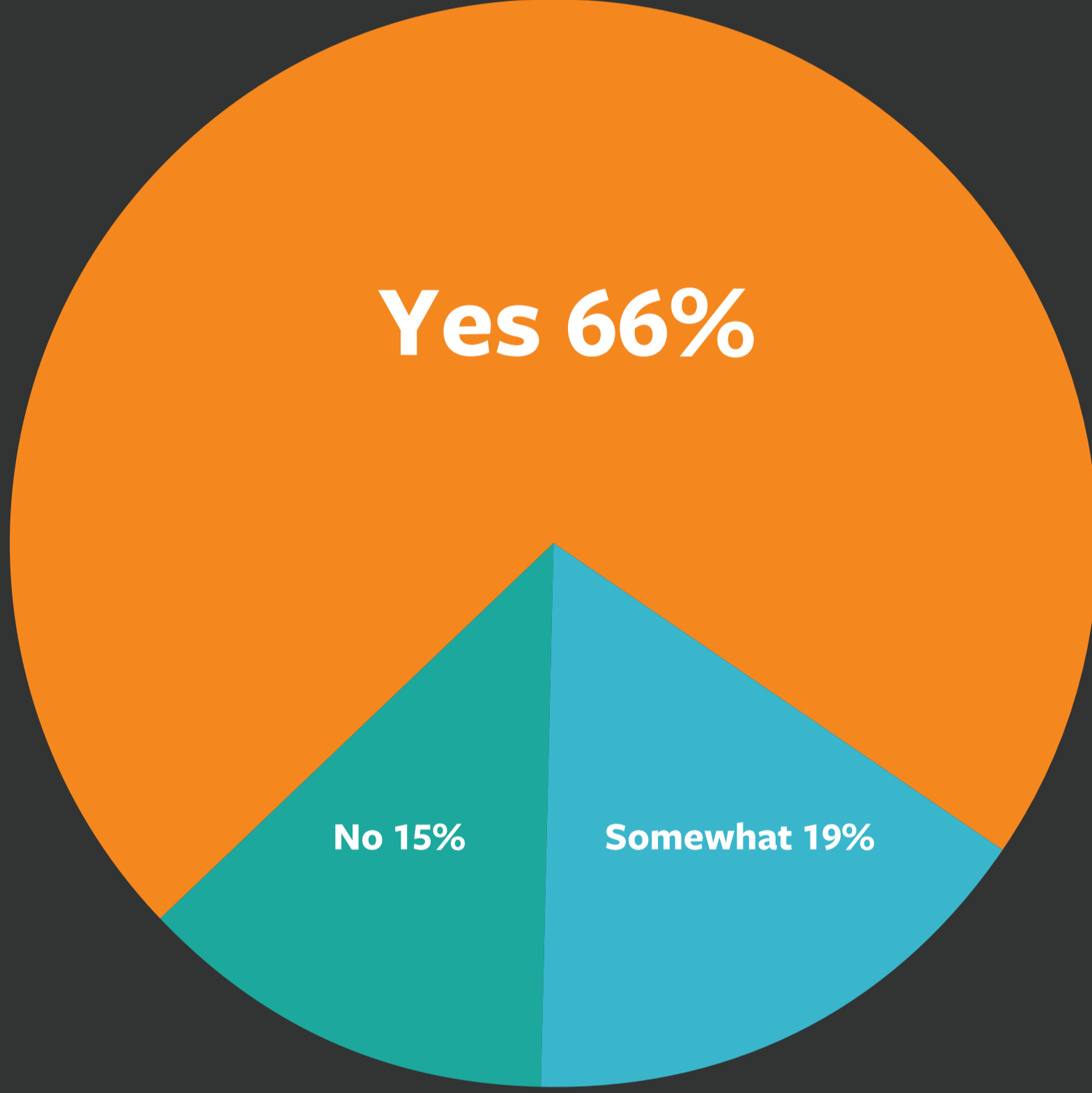
Outsourced Services 

Hardware Vendors 

Software Vendors 

**Only 14% of companies have consolidated all IT and business catalogs.**

**85%** of COMPANIES SAY service catalog sprawl is a problem



## CATALOG SPRAWL CAUSES A MYRIAD OF PROBLEMS, INCLUDING:



**Labor costs increase in direct relation to catalog expansion.**

*(On average, IT hires one service manager per catalog.)*



Slow service response (51%)



Poor user experience (50%)

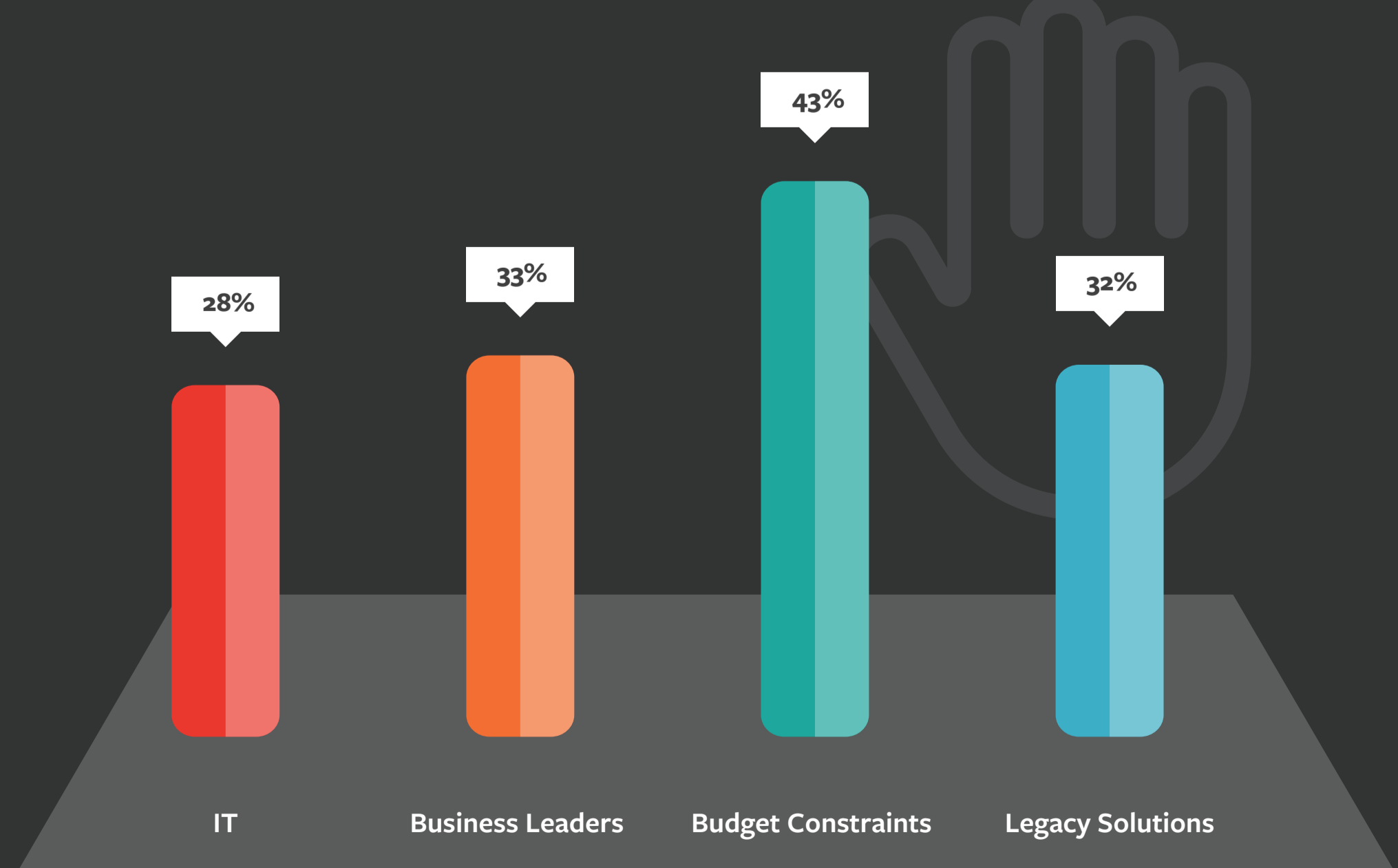


Shadow IT (43%)



High IT costs (43%)

## BUT THERE'S PUSH BACK FROM:



Learn how **BMC MyIT Service Broker** can end catalog sprawl, manage shadow IT and boost worker productivity.

[bmc.com/service-broker](http://bmc.com/service-broker)



Source: TechValidate "Catalog Sprawl Survey" 2015. HDI "Catalog Sprawl Survey" 2015.

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