TURNING INNOVATION INTO TRUSTED ACTION WITH CONTROL-M



Enterprise technology is moving quickly, but our customers are focused on a very practical question: how do we put new capabilities to work in ways the business can trust?

That question is at the center of our July Control-M release. But more broadly, it reflects a shift we are seeing across the market. Increasingly, enterprises are realizing that innovation alone is not enough. What matters is how consistently and reliably that innovation is executed. This is why orchestration is becoming the control plane for modern enterprise operations.

Helping customers put innovation to work

The new Control-M release reflects the operational realities our customers are navigating every day. As AI, automation, and cloud services become more central to business execution, teams need orchestration that helps them move new capabilities into production with more confidence and less complexity.

That starts with practical AI: capabilities that help teams plan workflows faster, monitor with more insight, and get answers without chasing them across tools. It also means strengthening the governance and usability that make those capabilities dependable in daily operations.

On the governance side, enhanced change management and ITSM interoperability bring workflow changes into the governed processes that the rest of the enterprise already depends on. As

automation expands, governance has to expand with it.

Turning innovation into trusted action

Several updates in this release bring that idea to life. They make AI more useful inside day-to-day operations, give agents a governed way to interact with enterprise workflows, expand the technologies Control-M can orchestrate, and strengthen the visibility and history teams rely on when they need to understand what happened and why.

A key example is the Control-M MCP Server. MCP, the Model Context Protocol, is becoming an important way for AI agents to connect with enterprise systems. With Control-M MCP Server, agents have a governed path into Control-M: a way to trigger workflows, check status, and investigate issues without bypassing the security, auditability, and policy controls customers already trust us to enforce. That is what matters as AI moves from experimentation into business-critical operations.

Innovation also must connect to the systems where work happens. In this release, we are continuing to expand Control-M's reach across AI, data, cloud, and enterprise applications, including integrations with **Azure AI Foundry, Dataiku, AWS RDS, Oracle Data Transform, SAP CPI, Azure VMSS**, and more on the way. Every new integration helps reduce custom scripting and speed up onboarding of new technologies, bringing more of the environment into a single orchestration framework. Without that layer, teams are left stitching together scripts and point solutions that make execution harder to scale, govern, and trust.

Once that work is in motion, trusted action depends on history, visibility, and accountability. That is why we are extending **Control-M Archive Service to Control-M self-hosted customers**. Archive Service gives teams a managed, more secure way to retain workflow history for audit, compliance, troubleshooting, and operational investigation. We are also introducing a refreshed user experience for Archive Service, making historical data faster to search, easier to navigate, and more useful when teams need answers quickly.

Bringing innovation into real operations

Taken together, practical AI, governed agent access, broader integrations, and extended Archive Service support all point in the same direction: helping customers bring new innovation into real operations with the trust, visibility, and control their businesses depend on.

For Control-M, that means continuing to make orchestration smarter, better governed, more connected, and easier to use across the environments customers choose to run, so they can adopt what is next with confidence.

As enterprises accelerate adoption of AI, automation, and cloud, the question is no longer what to adopt but how to run it reliably at scale. Control-M continues to evolve as the orchestration layer that turns innovation into trusted, business-ready execution, so organizations can move forward with confidence.

To learn more about the latest release, join our webinar, "**What's New in ControlM: Smarter Orchestration and a New Approach to Workflow Archiving.**"

"While the announcement introduces a broad set of AI-powered capabilities, including workflow creation, operational copilots, self-hosted AI support, and Model Context Protocol (MCP) integration, the more important story is BMC's continued investment in Control-M as an orchestration control plane capable of coordinating deterministic automation, event-driven workflows, data pipelines, and

emerging AI agents under a common governance framework." – ***Dan Twing, President and COO, Enterprise Management Associates (EMA)***