

TOTAL ECONOMIC IMPACT™ STUDY FINDS 314% ROI ON WITH BMC HELIX DISCOVERY



IT teams cannot manage what they cannot see, and that challenge is made more complex when trying to manage IT assets across on-premises, cloud, and hybrid environments, while also supporting DevOps teams and managing containerized and microservices-based application delivery.

[BMC Helix Discovery](#), an industry-leading SaaS-based, cloud-native discovery and dependency mapping system, can solve these issues by delivering instant visibility across your entire IT estate. A recently released Forrester Consulting Total Economic Impact™ (TEI) study commissioned by BMC found benefits culminating in a return on investment (ROI) of a significant 314 percent.

Before their implementation of BMC Helix Discovery, participants in the study were managing assets with legacy and homegrown solutions and manual processes, which led to security breaches, a lack of visibility, and outdated information, as well as high costs and inefficient processes. By implementing the solution and gaining end-to-end visibility, the composite organization comprised of interviewees with experience using BMC Helix Discovery realized benefits that include:

- **Improved IT productivity:** By gaining better visibility into the IT asset ecosystem and achieving accurate, real-time data, organizations netted \$684,000 worth of increased IT team productivity related to managing assets and infrastructures.
- **More efficient IT asset incident resolution and recovery:** By leveraging the solution's better-quality data to identify the root cause of incidents and reduce time spent resolving them, end users avoided downtime worth \$ 2.8 million.
- **Better IT asset optimization:** Improved visibility helped organizations avoid the licensing fees

and costs associated with managing unused assets, saving \$2.5 million.

- **Improved IT asset security:** By mitigating risk and improving their overall security posture with better visibility, organizations realized security improvements worth \$1.2 million.

In addition to the quantifiable benefits of BMC Helix Discovery, the organizations in the study credited the solution with helping them grow their business alongside managing their complex IT infrastructures. To learn more about how BMC Helix Discovery can help your business increase IT team productivity, remediate and recover IT assets faster, and improve IT asset optimization and security, download the full study [here](#).

And... Consider [watching the webinar](#) with BMC experts and guest speaker, Forrester Analyst Will McKeon-White as they discussed how BMC Helix Discovery delivers rapid ROI, automates asset management, and reduces IT burden.