#### WHAT ARE MANAGED FILE TRANSFERS? MFT EXPLAINED



Do you know that most enterprises transfer thousands of files every single day? It's no secret that file transfers are essential to business operations and the critical business services that depend upon them. In fact, BMC research indicates file transfers represent about one out of every five jobs scheduled through application and data workflow orchestration platforms. Data files keep getting larger, and the data used by enterprises is being shared by more systems and partners than ever before. Even the most modern data and application related services often rely on file transfers.

Business modernization initiatives are a key driver in the explosive growth of data. That's why organizations must be better prepared to manage file transfers faster and more frequently to keep up with the workflows and applications they support. Yet, relying on multiple tools and specialists to manage file transfers and other non-file transfer related workflows is risky and can jeopardize a company's ability to deliver high performing business services.

#### Consider these situations:

- If a critical payroll file transfer doesn't happen on time (and you aren't aware because you lack the visibility to see what's causing a problem with the transfer), people may not get paid on time.
- Retailers regularly send pricing update files to stores. If a file transfer doesn't happen on time, you could lose business by pricing goods too high, or lose money by pricing goods to low.

• If regulatory changes that impact your industry occur, and you can't easily understand what impact that has to your file transfers, compliance could be jeopardized, resulting in fines, reputational damage, or worse.

# **Challenges with Managed File Transfers**

Many enterprises use multiple file transfer tools along with separate workflow orchestration solutions to manage their systems. When multiple systems are used, companies often struggle because they don't have a clear understanding of when file transfers and related non-file transfer processing will be complete, thus jeopardizing service levels. This lack of visibility makes it difficult to understand when problems occur, and how to correct them (even if they do know there is a problem).

As more interactions between systems happen, additional time-consuming scripting and other manual integration efforts are required. Traditional file transfer solutions typically lack robust scheduling, security granularity for varying roles, SLA monitoring, web and mobile interfaces, and automated, proactive notification capabilities. When transfers aren't consolidated and automated, they require more manual effort and expertise to fix when problems occur.

# Multiple solutions are inefficient

It's important to manage scheduling information and workflows across all applications and data pipelines, including file transfers, from a single point of control. Without the ability to manage data that flows among applications, you can't determine whether a file transfer has completed on time or if a transfer has failed.

Managing file transfers with multiple solutions doesn't work because it:

- Requires inefficient scripting and manual integration
- Introduces risk and costs as there is a greater likelihood errors and delays will occur
- Limits your ability to execute transfers quickly, preventing you from maximizing modernization initiatives
- Makes it difficult to monitor critical business services, which may negatively impact customers

# **Choosing a Managed File Transfer solution**

File transfers and related application workflows should be tightly integrated with a powerful application and data workflow orchestration platform.

Make sure your platform:

- 1. Has highly efficient file transfer management capabilities, dynamic scheduling controls, and that it provides a single point of control
- 2. Includes a dashboard view of file transfer status and endpoint activity, which delivers instant visibility into all file transfer operations, including the status of transfers, throughput levels, and

- endpoint details
- 3. Reduces complexity and improves staff productivity by not requiring scripting or extensive training to install and use in production
- 4. Delivers advanced search capabilities that lets users easily find details of a specific file transfer, using data points like; transfer status, source, destination host information, file name, and other values
- 5. Provides secure file transfers by supporting protocols such as FTP, SFTP, FTPS, AS2, and PGP encryption
- 6. Enables anyone in the organization to access what they need from their desktops or mobile devices

## **Get Control-M Managed File Transfer**

Address these challenges and move from traditional workload automation to robust application and data workflow orchestration.

<u>Control-M Managed File Transfer</u> gives you visibility into the status of transfers from the mainframe to the cloud. You get a robust dashboard view, enhanced security with encryption options, and reduced risk of downtime with automated monitoring and recovery features. This helps you securely automate file transfers from a central interface, integrating them with other applications and data pipelines for greater convenience, visibility, and control.

Unlike non-integrated products that exist in their own silos, Control-M Managed File Transfer delivers a combined solution that lowers risk and remediation cost in delivering business services. Controls are in one place to make sure critical workflows (including file transfers) are executed without disruption, increasing reliability by reducing errors. Plus, no scripting is required to integrate file transfers with related workflows, which reduces complexity and saves time.