

GAIN COMPLETE VISIBILITY INTO INFINIBOX® USING BMC HELIX DISCOVERY



Today's IT environments have never been more complicated. With the ever-growing use of public cloud and container technologies and the frequent delivery of modern, microservices-based applications, IT faces a daunting task in understanding all of the assets it has and how they support the business.

BMC Helix Discovery recently added the ability to discover Infinidat's InfiniBox® enterprise storage system. InfiniBox delivers faster-than-all-flash performance, multi-petabyte capacity, and 100 percent availability for a broad range of mixed application workloads, which empowers IT organizations to exceed their service level objectives while radically lowering the cost and complexity of their storage operations.

BMC Helix Discovery provides instant visibility into hardware, software, services, and dependencies across on-premises and multi-cloud environments. Its discovery capabilities are designed to handle the complex management of mainframe, traditional, and hyper-converged infrastructures; software-defined storage and networks; containers; and cloud services.

Customers use BMC Helix Discovery's software-as-a-service (SaaS)-based, agentless, start anywhere application modeling capabilities to discover assets and create application models from any point in the IT infrastructure within minutes. Combined with a content library that has thousands of asset types, including storage, containers, and cloud infrastructure, BMC Helix Discovery allows

teams to detect blind spots, meet compliance and regulatory standards, and manage costs across complex infrastructures.

"I'm thrilled to welcome BMC to our AIOps ecosystem. Through BMC Helix Discovery, our joint customers can easily leverage our best-in-class storage solutions for their applications," said Erik Kaulberg, Vice President at Infinidat. "In addition, our InfiniBox customers can take advantage of the complete, dynamically updated service view that BMC Helix Discovery provides, which improves service performance, availability, and customer experiences while also lowering costs."

BMC Helix Discovery provides the following benefits:

- **Up-to-date service awareness:** Rapid discovery, relationship modeling, and visualization of the hardware and software landscape provide accurate asset, relationship, and service model views from any point in the complex IT infrastructure.
- **Reduced costs:** Access to updated infrastructure configuration information enables IT teams to continually evaluate the use of assets so businesses can right-size their infrastructure.
- **Lower risk:** Complete visibility into the IT infrastructure helps teams identify misconfigured and vulnerable software, which results in quicker remediation, reduced downtime, and improved security and compliance.
- **Increased productivity:** On-demand discovery helps IT teams become more efficient and productive for service and data center management and software auditing.

Maintain visibility across the IT landscape

In today's continually changing cloud and container-based infrastructures, IT teams need a dynamically updated view of their environment across the IT operations and service management (ITOM-ITSM) environment.

BMC Helix Discovery solves this problem by generating detailed datasets and topologies using Dynamic Service Models, which provide an up-to-date, integrated data store. Dynamic Service Models act as the single source of truth across BMC's IT landscape. This enables artificial intelligence for IT operations (AIOps) and AI service management (AISM) to leverage the latest infrastructure configurations and ensure accuracy and efficiency across the organization.

Dynamic Service Models complete the picture by ingesting data from third-party solutions such as application performance and network monitoring tools through open integrations, which can be used independently or by other [BMC Helix Platform](#) services such as [BMC Helix Operations Management with AIOps](#), [BMC Helix Continuous Optimization](#), and [BMC Helix ITSM](#).

Availability

BMC Helix Discovery's integration with Infinidat's InfiniBox storage system is available today. Existing BMC Helix Discovery customers can install the latest technology knowledge update (TKU) and begin to discover their InfiniBox systems in any complex infrastructure.

Visit the BMC Helix Discovery [web page](#) to learn more.