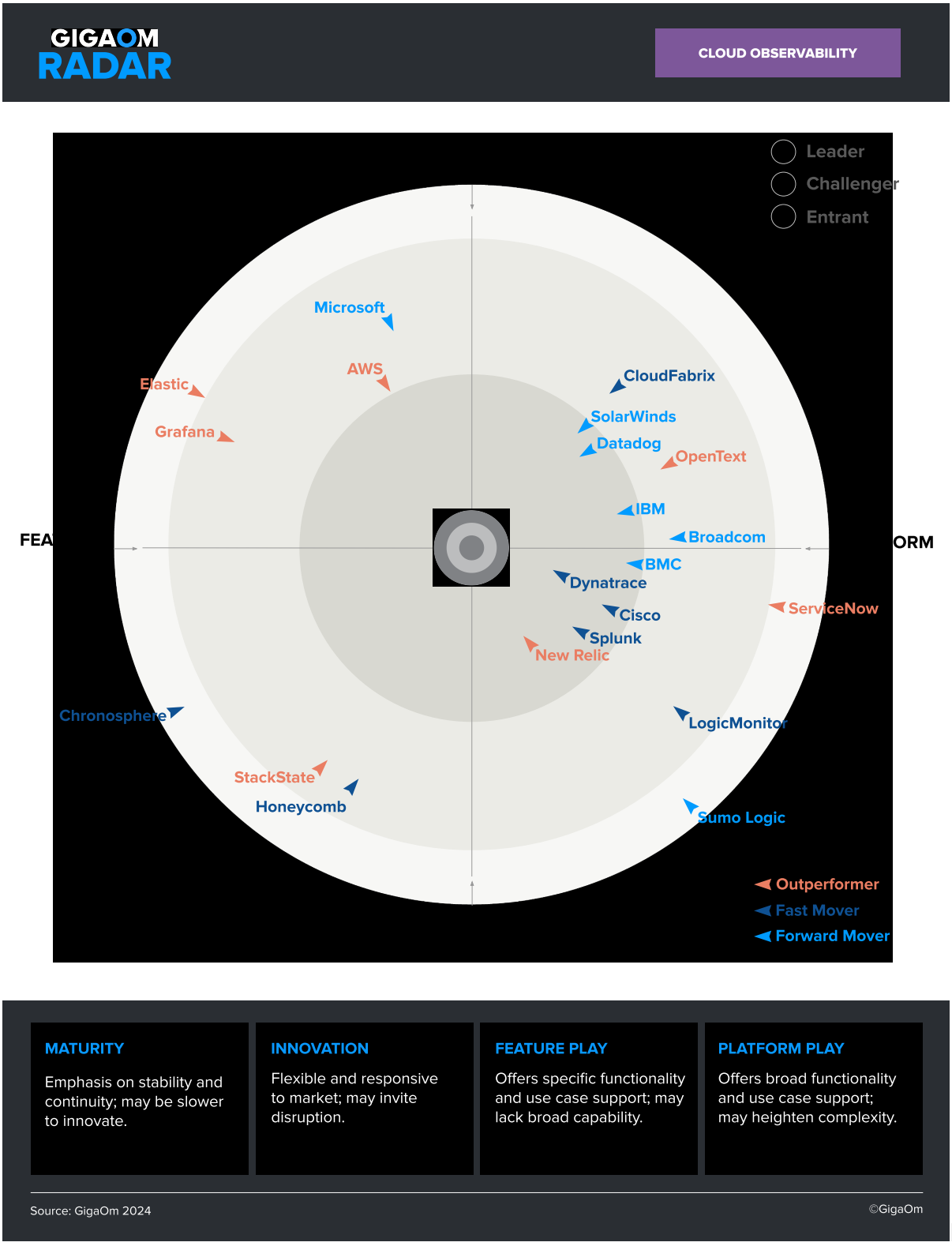
BMC HELIX RECEIVES STRONG CLOUD OBSERVABILITY RATING

I am pleased to share that BMC received a strong placement in GigaOm's Radar for Cloud Observability this year by Ron Williams, Principal Analyst at GigaOm, in a very competitive category. This placement is a testament to our commitment to and investment in the observability category and our innovations in the BMC Helix platform.

For this report, we positioned the BMC Helix IT Operations Management (BMC Helix ITOM) suite, our observability and AIOps solution, and we were recognized as a forward mover and a platform player in the cloud observability domain.

The report rated 21 vendors across various criteria, including key features (table stakes, key features, and emerging features) and nonfunctional requirements (business criteria) outlined in GigaOm's companion Key Criteria for Evaluating Cloud Observability Solutions report. Please refer to the image below for BMC rating.



BMC Helix received a strong rating for the following key features:

- LLM support
- Ease of creating, using, and customizing dashboards and reports
- Multi-cloud and private cloud coverage with observability
- Predictive analytics
- What-if simulations

The following business criteria were rated highly, as well:

- Flexible deployment in SaaS and on-premises with containers and deployment managers

- Agility and flexibility of the overall solution with low-code, no-code customization and out-of-the-box (OOTB) integrations
- Extensive ecosystem with better-than-average support for users

The report also states that BMC Helix Edge, combined with synthetics, would make strong edge observability possible.

In some areas for improvement, the report notes the lack of built-in synthetics at the time of submission and the lack of contribution to OpenTelemetry. Since the report was published, we have announced the acquisition of Netreo, which includes Stackify, increasing our dedication to synthetics and OpenTelemetry.

To download the full report, please click link.